

<CONCERT CANCELLATION & TICKET REFUND>

The 644th Subscription Concert (April 24, 2020)

Due to concerns about the spread of the novel coronavirus, CKSO's "644th Subscription Concert" (scheduled for April 24, 2020) has been cancelled.

We would like to inform you of the ticket refund process as follows;

[Refund subject]

April 24, 2020

"The 644th Subscription Concert of the City of Kyoto Symphony Orchestra"

[Those who purchased on Lawson Ticket and Ticket Pia]

Please refer to the Playguides (after Mon. 20 April 2020) ;

[Lawson Ticket](http://l-tike.com/oc/lt/haraimodoshi/) ⇒ <http://l-tike.com/oc/lt/haraimodoshi/> TEL 0570-000-777 (10:00am – 6:00pm)

[Ticket Pia](http://t.pia.jp/guide/refund.jsp) ⇒ <http://t.pia.jp/guide/refund.jsp> TEL 0570-02-9111 (10:00am – 6:00pm)

[Those who purchased at the Box Office & Online Ticket Sales of the Kyoto Concert Hall or ROHM Theatre Kyoto]

We will send a form for ticket refund to your registered address by post.

Please fill out the required information of this form and send it back **with your ticket** to the City of Kyoto Symphony Orchestra by the enclosed return-envelope within the refund period.

After receiving your ticket and form, we will refund into your bank account.

※The return-envelope will be sent absolutely

by **Acceptance-recorded mail =Tokutei-Kiroku Yubin.**

[Refund period] Until Fri, June 26, 2020.

※You need your ticket for the refund. Please do not discard your ticket.

You will require your tickets during refund processing.

※Ticket refund is not available at the Box Office of Kyoto Concert Hall and ROHM Theatre Kyoto.

※Please contact us if you have not received our mail by 20 May 2020.

[Members of CKSO Friends]

We will pay the ticket fee for this concert.

For the ticket refund, we will inform you the process in the middle of June.

※If you have our cancelled concerts tickets("Orchestra Discovery 2019 Vol.4 -15 Mar 2020" , "643rd Subscription Concert -28 & 29 Mar 2020" or "Spring Concert -12 April 2020") please send them back with ticket of the "644th Subscription Concert" for the ticket refund (We will refund into your bank account).

[Sending Address]

City of Kyoto Symphony Orchestra- Ticket Refund (The 644th Subscription Concert)
c/o Kyoto Concert Hall, 1-26 Shimogamo-hangi-cho,
Sakyo-ku, 606-0823 Kyoto-City

[For inquiries]

City of Kyoto Symphony Orchestra (9:00–17:00) Tel.075-711-3110

E mail: ticket_info@kyoto-symphony.jp